

BEDBUGS: PRE-TREATMENT PREPARATION

The following list is to be completed before scheduled treatment

Bed bug treatment is only as good as the quality of preparation before the service technician arrives. Every room being treated for bed bugs will need to be prepared in advance, which can be done by following these steps. Please read and follow every step carefully to ensure the best results from your treatment.

- 1 Remove all clothing, linens, curtains, towels, etc. from the infected room(s) and wash them in hot water. This includes items found in dressers and closets. Next, dry them using the hottest setting on your dryer for at least 30 minutes. If something cannot be washed in hot water, it should be dry-cleaned. Place those items in a sealed bag before taking them to the dry cleaner. All luggage should be empty and available for treatment.
- 2 Once your clothing and linens have been washed and dried, seal them in tightly tied clean plastic bags or put them in plastic containers with tight fitting lids.
- 3 Put shoes, purses and other personal items in tightly closed plastic containers or in a tightly tied plastic bag.
- 4 Ensure all dresser drawers and closets are empty. Move dresser(s) approximately 2 feet away from the walls if you are able to do so.
- 5 Take the mattress(es) and box spring(s) off of the bed frame and put them upright if you are able to move them. Please note that the service technician may have to cut the dust cover, which is the thin fabric underneath the box spring(s) and on upholstered furniture. Unfortunately, the dust cover will be damaged as a result and will not be replaced.
- 6 Move all furniture and stored items approximately 2 feet away from the walls if you are able to do so. The service technician will need to access the baseboards in all rooms being treated.
- 7 Unplug lamps, televisions and other electronic devices.
- 8 Vacuum the floors, furniture, inside of closets, dresser drawers and bed frames. Immediately place the vacuum bag or contents of the dust cup in a tightly sealed plastic garbage bag for disposal.
- 9 Remove light switch and electric outlet covers. The service technician may need to inject treatment materials into these voids. These small places are among the favorite hiding places for bed bugs.
- 10 After treatment, place mattress(es) and box spring(s) in zippered bed bug-proof encasements.

Special Notes:

Before treatment, remove birds, fish and other pets, from the rooms that are going to be treated. If the fish cannot be removed, disconnect the air pumps, cover the tanks with plastic sheeting and secure tightly.

After initial treatment only, all persons and pets must stay off the floors and upholstered furniture for at least four hours to make sure treated surfaces are dry. The materials used during treatment are all EPA-registered. The treatment will not harm houseplants.

If you are not going to be home on the treatment date, please make arrangements for the service technician to have access to your home.

There will be a service charge if the areas to be treated are not properly prepared before our technician arrives. Your treatment will then need to be rescheduled.